

Social Media Disclaimer

The following terms and conditions govern your access and use of JKF's social media sites.

We welcome and encourage open discussion on JKF's social media sites – including but not limited to our blogs, Facebook, Twitter, and LinkedIn, pages and online story-sharing forums and look forward to receiving any comments, stories and experiences you want to share. The opinions and/or views expressed on JKF's social media sites mentioned above represent the thoughts of individual bloggers and online communities, and not necessarily those of JKF.

We make reasonable efforts to monitor participation to ensure that you stay on topic, are courteous and avoid making offensive comments.

Please be aware that once you post something online, there is the potential for the public to read your words, even years from now. We suggest that you exercise caution when posting on any social media site and that you never disclose personal identifiable information like your personal account number, PIN, phone number, email, address and personal financial information. JKF shall not be liable in any way for any losses or claims that arise from any confidential information posted by users on JKF Social Media.

While we make reasonable efforts to monitor and/or moderate content posted on our social media platforms, we do not moderate all comments and cannot always respond immediately to online requests for information.

You must comply with and JKF Terms of Use. JKF does not monitor every posting of User Content on the JKF Social Media sites. We reserve the sole right to review, edit and/or delete any comments we deem are inappropriate. Comments including but not limited to the following may be deleted or edited:

Material that is unlawful, defamatory, obscene, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity;

Off-topic and redundant comments (this includes promotion of events, groups, pages);

Web sites, organizations and programs not related to or affiliated with the JKF;

Chain letters or 'spam';

Comments that violate the privacy of our customers and their families;

Personal attacks; and

Any other comments violating the legal rights (such as rights of privacy and publicity) of others.

You hereby confirm that you will not:

Post, upload or attach files that contain software or other material protected by intellectual property laws (or by rights of privacy of publicity) unless you own or control the rights thereto or have received all necessary consents.

Post, upload or attach files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer;

Delete any author attributions, legal notices or proprietary designations or labels in any file or content that is uploaded, posted or attached; or

Falsify the origin or source of software or other material contained in a file that is uploaded, posted or attached.

We also reserve the right to terminate involvement of and where possible restrict access by users who post such content.

All links to other Web sites found linked from JKF social media sites are provided as a service to readers, but such linkage does not constitute endorsement of those sites by JKF and as such we are not responsible for the content of external Web sites. By submitting content to any of JKF social media sites, you understand and acknowledge that this information is available to the public, and that we may use this information for internal and external promotional purposes. Please note that other participants may use your posted information beyond the control of JKF. If you do not wish to have the information you have made available via this site used, published, copied and/or reprinted, please do not post on this page.

You may reach our customer service desk at any of our branches or through our contact center on: 0723286993 or 0735339135

Email: info@j kf.co.ke , complaints@j kf.co.ke

*Usual tariffs will be charged by your telephone and internet service provider(s) when communicating with our contact center

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