

QUALITY POLICY

“The Jomo Kenyatta Foundation is committed to provide and sustain high quality Publishing and Scholarship services by operating a Quality Management System in accordance with ISO 9001:2015 International Standard”.

This is anchored on the following:

Good Corporate Governance

The success of an Organization is embedded on Corporate Governance. Sound Leadership and Risk management is very key in ensuring achievement of Corporate Objectives in an Organization. Having realized this, we are committed to ensuring that business is conducted in a prudent, transparent, ethical and accountable manner. We will maintain a culture of respect to all irrespective of gender or cultural differences while in compliance with regulatory and governance instruments.

Customer focus

In order to attract and retain customers in our business, there is always the need to know what the customer requires. The satisfaction of our customers is key to the sustainability of the business. We are committed to providing our customers with quality publications and increasing education opportunities among the bright-needy secondary school students through provision of Scholarships.

Continual Quality improvement

With a changing world and dynamic customer requirements, improvement, innovation and adaptability to change must be at the heart of every Organization. This ensures that the Organization remains ahead of competition. We are committed to ensuring quality of our products and services through continual improvement as a basis for strengthening our competitive position and retaining satisfied customers.

People support

The most valuable asset in an Organization is staff. It is essential to attract and retain a competent staff which ensures high productivity and achievement of all other Organizational Objectives. We are committed to the welfare of our staff through training and development, encouragement of talent, creation of a conducive environment for continuous learning and adequate compensation.

Communication


Effective Communication is critical to the understanding of Organizational Strategy and Objectives. Communication ensures that all stakeholders work together to the attainment of these objectives. We are committed to communicating the Strategic direction and achievements to our stakeholders in order to move together towards our vision.

Corporate Social Responsibility

A successful Organization is one that strives to give back to the society. This creates a conducive environment for continued public appreciation. We are committed to contributing to the society in various ways to ensure a healthy population and sustainable environment.

This policy forms the basis of our core values and quality objectives. It is communicated throughout the organization and it will be reviewed at regular intervals in line with the business trends and requirements of the Quality management standards.




Mrs Rosemary K. A. Barasa
MANAGING DIRECTOR

